



Thank you for your feedback!

During June and July 2014 we asked you to complete a survey telling us what you think of your home, estate and area. In the six week period, we had over 110 responses.

	Percentage (%) of returns from estate tenure
Council tenants	82%
Leaseholders	39%
Freeholders	47%
Total	65%

Tenants, leaseholders and freeholders told us that:

- **73%** of you like where you live
- **43%** of residents have experienced mould, condensation or damp
- **39%** have experienced leaks in their homes
- **21%** have stated that they wish they could move
- **66%** feel that the area is their home
- Around a third of residents have experienced pest/rodent issues
- Heating and drainage problems have been experienced by around a quarter of residents

We asked residents to choose from a range of options for the future of their home and the estate for the council to explore in more detail. The options and resident choices were as follows:

Option	Overall popularity	Number chosen as first preferred option	Number chosen as second preferred option
A - Council home improvements	54	47	7
B - Private finance initiative	21	2	19
C - Outsourced management contract	12	4	8
D - Housing transfer	73	33	40
E - Redevelopment	58	25	33
None	8	2	6

The majority of residents chose Housing transfer (Option D) followed by Redevelopment (Options E). In some instances options D and E were made with qualifiers stating that

Hackney Council should be the registered provider transferred to (Option D) or that the Council should redevelop the site (Option E).

Options by tenure

Preferred options by tenure	Tenants (inc 1 non secure tenant)			Leaseholders			Freeholders		
	1st	2nd	Total	1st	2nd	Total	1st	2nd	Total
A	31	4	35	5	2	7	11	1	12
B	2	13	15	0	0	0	0	6	6
C	4	6	10	0	4	4	0	1	1
D	24	28	52	3	6	9	6	6	12
E	18	25	44	5	3	8	2	4	6
None	1	3	4	0	1	1	1	2	3

- **74%** of residents would like one of the options for the estate to be **a solution to the two borough management issue** (Haringey Council and Hackney Council).
- **81%** of you believe that in finding the solution for the estate, it is important that **the Council keeps ownership of the properties**.
- **81%** said that in finding a solution for the estate it is **important that the community centre is part of the discussion**.
- **79%** of you think it is important the solution for the estate provides a **guarantee of additional investment for home improvements**.

What are the next steps?

The next stage in the process is to set up a **resident steering group (RSG)**. This group will work with the council to appoint an Independent Advisor who can provide unbiased and independent, expert advice to estate residents for the journey ahead. To be part of the steering group please contact the Communities team. The council will work with the resident steering group to explore the two options in more detail.

Contact us

If you have any queries or want to speak to a member of the Communities team contact us by emailing myquestion@homesforharingey.org. You can also call 020 8489 5321. Keep up to date online at www.homesforharingey.org/haveyoursay



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