

This leaflet outlines the different ways leaseholders can pay service charges, and their advantages. For a free copy in your own language, tick the box, fill in the form and return to the address below.

## Other ways to pay



You can pay by phoning Homes for Haringey's call centre with your debit or credit card details on **0800 195 3404**.



You can pay in person by cash, cheque or debit card using Haringey Council's payment services at 247 High Road, Wood Green, N22 8LE.

**Trans  
cash**

You can use the Giro slips from Homes for Haringey invoices to pay at Post Offices and at Haringey Council's payment services at 247 High Road, Wood Green, N22 8LE.

For further information, please contact the Home Ownership Team.

Tel: 0800 195 3404

Fax: 020 8489 1998

Email:  
home.ownershipteam@homesforharingey.org

Or write to:  
13-27 Station Road  
Wood Green  
London N22 6UW

### Albanian

Kjo fletushkë thekson mënyrat e ndryshme dhe përparësitë e tyre, se si qirambajtësit mund të paguajnë detyrimet e shërbimit. Për një kopje falas në gjuhën tuaj, ju lutem shënjoni ✓ kutinë, plotësoni formularin dhe kthejeni tek adresa e mëposhtme.

### French

Ce prospectus décrit les différents moyens pour les locataires à bail de payer leurs charges locatives, et les avantages de chacun. Pour en avoir un exemplaire gratuit dans votre langue, veuillez cocher la case, et remplir et nous renvoyer le coupon à l'adresse ci-dessous (inutile de timbrer).

### Somali

Buugyarahan waxuu soo koobayaa qaabab kala duwan oo ay leaseholders ku bixin karaan lacagta la dhaho service charges, iyo faa'iidooyinkooda. Hadaad rabto qoraal luuqadaada ku qoran, fadlan sax mari sanduukha, soo buuxi foomka kuna soo dir ciwaanka hoose

### Turkish

Bu broşür lease sahiplerinin hizmet ücretlerini ödemede kullanabilecekleri farklı yöntemleri ve bunların avantajlarını ana çizgileriyle belirtmektedir. Broşürün kendi dilinizde ücretsiz bir kopyası için lütfen kutuyu işaretleyip formu doldurun ve aşağıdaki adrese yollayın.

Please tell us if you would like a copy of this leaflet in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

- In large print     On CD-ROM       
 On audio tape     In Braille     In another language  
 Which language? \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Please return to: **Freepost RLXS-XZGT-UGRJ Haringey Council, Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ**



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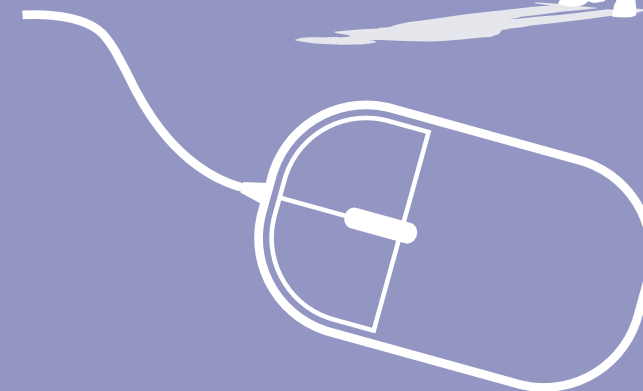
# Ways to pay your service charges

Making your life easier

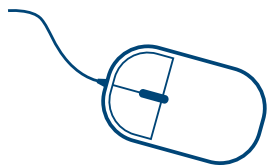


[www.homesforharingey.org](http://www.homesforharingey.org)

Homes for Haringey



**DIRECT  
Debit**



## Pay online

[www.homesforharingey.org](http://www.homesforharingey.org)

You can pay by logging onto our website and following the simple online instructions.

This is quick and user friendly, and you can use it wherever you are.

Benefits of paying online:

- ✓ pay any time, any place
- ✓ no more queues
- ✓ saves paper and helps the environment
- ✓ safe and secure.

### Useful tip

#### Select Online payments



Under Step 1:

'I would like to pay', select 'Haringey Invoices' to pay service charge invoices.

The reference is the 10 digit number which is on your invoice and starts '18...'



## Pay over the phone

**0845 070 1414**

You can pay by calling Haringey Council's **automated** telephone payment service.

You will need a touchtone telephone to use this service. You can pay with a credit or debit card by phoning the number above.

Benefits of paying using the automated telephone payment service:

- ✓ pay any time, any place
- ✓ no more queues
- ✓ saves paper and helps the environment.

### Useful tip

#### When prompted:

'To pay Haringey Invoices' choose '7' on your phone keypad.

You will be asked for a 10 digit account number. This is the number which is on your invoice and starts '18...'



## Pay by direct debit or standing order

You can pay your service charges directly from your bank account.

**£10.00 thank you for paying this way.**

We will make a one-off payment of £10.00 to your service charge account to thank you for paying your service charges this way.

Benefits of paying by direct debit:

- ✓ you don't have to remember to pay every month
- ✓ no worrying about forgetting a payment if you are ill or on holiday
- ✓ we will automatically recalculate your direct debit payment if there is an additional charge or a credit applied to your account (we will let you know 14 days in advance before such changes are made)
- ✓ we will update your direct debit every year and let you know before we amend it
- ✓ you can budget your monthly outgoings.

**Please contact the Home Ownership Team for a direct debit or standing order form.**