

Residents' Consultative Forum

A great all-round introduction to becoming involved. Come along to this general open forum run by residents, exploring a wide range of issues about housing and how your home is managed.

More information

If you want to find out more about becoming involved:

Telephone: **020 8489 4463**

Email: **resident.involveement@homesforharingey.org**

Website: **www.homesforharingey.org**

If you wish to make a comment or complaint, contact our feedback team
Telephone: **020 8489 4337, 4321** or **4646**. Email: **feedback@homesforharingey.org**

Updates on the work of the Board, committees, panels and groups are available on the Homes for Haringey website **www.homesforharingey.org**

This booklet contains information about ways you can get involved in Homes for Haringey. For a free copy in your own language, please tick the box, fill in the form and return it to the freepost address below.

Français

Ce livret vous donne des informations sur les moyens de participer à "Homes for Haringey". Pour en obtenir un exemplaire gratuit dans votre langue, cochez la case, remplissez le coupon et renvoyez-le à l'adresse ci-dessous (inutile de timbrer l'enveloppe).

Kurdî Kurmancî

Di vê belavokê de li ser awayên ku hun dikanin tev li xebatên Homes for Haringey bibin, agahî heye. Heke hun kopîyeke bêpere dixwazin, ji kerema xwe qutîkê îşaret bikin û wê ji navnîşana posta bêpere ya jêrîn re bişînin.

Soomaali

Buugyarahan waxaa ku qoran macluumaad ku saabsan hababka aad kaga qaybqaadan karto hawlaha Homes for Haringey. Si aad u hesho nuqul luuqadaada ku qoran, fadlan sax mari sanduukha kuna soo dir ciwaanka hoose ee boosta diristu bilaash tahay

Türkçe

Bu broşür Homes for Haringey çalışmalarına nasıl katılacağınıza ilişkin bilgiler içermektedir. Broşürün Türkçesini edinmek için, kutuyu tıklayın, formu doldurun ve lütfen aşağıdaki ücretsiz posta adresine gönderin.

Please tell us if you would like a copy of this booklet in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

In large print On audio tape In Braille In another language, please state:

Name:

Tel:

Address:

Email:

Please return to: Freepost RLXS-XZGT-UGRJ, Haringey Council, Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ

Haringey Council offers this translating and interpreting service to Haringey residents. We can translate this document into one language per resident ONLY.



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Got a minute?

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Got a minute?

That's all you need to get involved



www.homesforharingey.org

Homes for Haringey



RESIDENT INVOLVEMENT

Homes for Haringey wants you to get involved in making decisions that affect the management of your home and the services you receive.

This leaflet tells you about the **easy ways** in which you can get involved and help improve our service.

You can choose how to get involved and when. We have opportunities to suit everyone, and if you would like the sound of any of the activities listed here, we would love to hear from you.

We can offer advice, practical support, training and help with the costs of getting involved.

Read our residents' magazine

Homes Zone is distributed to all tenants and leaseholders five times a year. Inside you will find articles from other residents, important messages from us and useful information about living in Haringey.

Suggestions, compliments and complaints

Our dedicated Feedback team is here to help us improve through learning from your suggestions, compliments and complaints. Please contact the team if there are any specific concerns or issues you wish to raise.

Attend a Board or Committee meeting

These meetings are open to all residents. Come along to find out about the management of your home. Dates and venues are publicised through the local press, Homes Zone and our website.

Estate inspections

Get involved in an inspection around your estate to tell us about local issues. Inspections include staff, Councillors and contractors and take place twice a year.

Surveys and market research

From time to time we survey our residents to find out their views. Please take part if you are contacted. We also run several other one-off activities, including door knocking and focus groups. If you are contacted, please take part and give us your views.

Residents' conference

Attend our residents' conference and get involved with workshops, hear from guest speakers and much more.

Special events

Sometimes Homes for Haringey run special events that address important topics. New events will be well publicised and we encourage residents to get involved. Our magazine, Homes Zone, will have details.

Estate meetings

Estate meetings take place to address particular local issues. Previous meetings have been called by Tenancy Management Officers to look at anti-social behaviour, outstanding estate repairs and parking.

Estate works

Whenever we have large projects in your local area, we will consult and speak to residents to find out what they want. If we are doing some work in your area, get involved to make your voice count.

Community groups

There are many community and voluntary groups in Haringey representing different communities. Get involved with your local group to make a difference. If your group has something to say about council housing, get in touch.

Topic groups, working parties and review groups

Why not get involved in one of our groups set up to work on one off events or particular pieces of work. Your involvement will only last for a set amount of time.

