

# Need a little extra help to live independently?

- Safe and secure surroundings
- Social activities with people 50 and over
- Your own self-contained accommodation



Homes for Haringey



Haringey Council

working together

## What is Supported Housing?

Supported Housing is a service providing sheltered and secure accommodation for people aged 50 and over who need a little extra help and support, or are having difficulty in coping.

We have almost 1,500 properties all over the borough in addition to Supported Housing owned by Housing Associations specifically for older people.

Some schemes specialise in providing a service for black and minority ethnic communities including Afro-Caribbean, African and Chinese.



### **What services are provided?**

For people who need support due to frailty, ill health or poor mobility, we have Sheltered Housing Schemes. Each one has a Scheme Support Manager based on site who provides support and advice to residents, and checks on them daily to ensure their wellbeing.

Sheltered schemes have communal facilities, such as a lounge and laundry, and can provide assistance with housework and laundry.

For more active people we have Good Neighbour Schemes. These do not have communal facilities, but residents are invited to attend activities at nearby Sheltered Schemes.



### **How about the social side?**

We regularly organise communal activities such as bingo, film afternoons, parties and outings for residents of Sheltered Schemes and Good Neighbour schemes.

### **What type of accommodation do you have?**

We have a range of homes, including low rise blocks, purpose built schemes and bungalows. All of our homes are self contained and have their own front doors. All homes are fitted with emergency pull cords that can be used to call for help, 24 hours a day, seven days a week. Housing Managers are also available to sort out property issues.





## How can it benefit me?

Supported Housing can provide you with:

- your own **self-contained accommodation**
- a **24 hour alarm system** for help in an emergency
- **introductions to social activities** with people of similar age and interests
- a **Scheme Support Manager** to provide you with regular support
- **independence** – the freedom to come and go as you please
- **safe and secure** surroundings – many homes have entry-phone systems

## What if I need special adaptations in my home?

Haringey Council's Occupational Therapy department can assess you for special adaptations such as entry ramps, walk-in showers and grab rails.

## Who is eligible for Supported Housing?

To find out if you qualify for Supported Housing you, or somebody you know, can ask for an assessment.

We will visit you in the home you live in now so there is no need to visit our offices in person.

### PHONE:

020 8489 2367

### MINICOM:

020 8881 0851

### EMAIL:

supportedhousing.olderpeople@haringey.gov.uk

### WRITE:

Supported Housing Assessments,  
1st Floor,  
40 Cumberland Road,  
Wood Green,  
London N22 7SG



### Extra information

Supported Housing is not normally available to homeowners, but in exceptional circumstances we may be able to help.

**The service does not provide emergency accommodation.**

**If you are homeless, please contact the Prevention and Options team on 020 8489 4309 or visit the Wood Green Customer Services Centre at 48 Station Road, London N22 4TR.**

If you decide to move from a large council home you may be able to receive a grant and assistance with removals.

You can find more information and request an assessment online at [www.haringey.gov.uk](http://www.haringey.gov.uk)



## Translation and interpreting services

This leaflet contains information about Supported Housing for people aged 50 and over. If you would like a copy in your own language please tick the box and send to the freepost address below.

### Albanian

Kjo fletushkë pëmban informata mbi strehimin e mbështetur, një shërbim që siguron strehim me përkrahje dhe të sigurt për persona më të vjetër të moshës 50 e sipër. Për një kopje në gjuhën tuaj, plotësoni formularin dhe dërgojeni tek adresa e mëposhtme.

### Kurdish

Di vë belavokê de li ser xaniyên bi piştevanî agahî heye; ev xizmet ji bo kal û pîrên 50 salî xaniyên bi sitar û ewle pêşkêş dike. Ji bo kopîyeke bi zimanê we, formê tije bikin û ji navnîşana jêrîn re bişînin.

### Arabic

تحتوي ورقة هذا الإعلان معلومات حول الإسكان المدعوم؛ تُزوّد خدمات إسكانٍ محميًا وآمنٍ للناس الكبار سنًا بعمر 50. لنسخة في لغتك الخاصة، أملّيء الاستمارة وعُدّها إلى العنوان تحت.

### Somali

Waraqadda waxa ku qoran macluumaad ku saabsan guryaha dadka lagu tageero; oo adeeg bixiya guryaha dadka lagu hayo iyo guri aamin u ah dadka da'da ah ee ka wayn 50. si aad u hesto koobbi ku qoran luqaddaada, buuxi foomkan oo ku soo celi cinwaanka hoose.

### Greek

Το φυλλάδιο αυτό περιέχει πληροφορίες για την υπηρεσία κατοικιών στήριξης, μια υπηρεσία που παρέχει προστατευόμενη και ασφαλή στέγαση σε ηλικιωμένα άτομα ηλικίας 50 χρονών. Για ένα αντίτυπο στη δική σας γλώσσα, συμπληρώστε τη φόρμα και επιστρέψτε την στην πιο κάτω διεύθυνση.

### Turkish

Bu broşür destek hizmetli konut; 50 yaşından büyüklere korunaklı ve güvenli konut servisi sunulması ile ilgili bilgiler içermektedir. Bu broşürün Türkçe kopyasını edinmek için lütfen formu doldurun ve aşağıdaki adrese geri gönderin.

Please tell us if you would like a copy of this leaflet in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

- In large print       On audio tape       In Braille
- In another language Which language? \_\_\_\_\_



Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Please return to: **Freepost RLXS-XZGT-UGRJ Haringey Council, Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ**



Homes for Haringey offers this translating and interpreting service to Haringey residents. We can translate this document into one language per resident ONLY.