



Homes for Haringey

## Rewarding Resident Volunteers Awards Nominees

### **Tammy Barbour and Tracey Goddard**

Tracey and Tammy have worked very hard to make a success of the youth programme at the Ferry Lane Action Group (FLAG). They organised consultation with young people on the estate and successfully applied for £10,000 to set up boxing and wrestling training, culminating in a competition. They got the project off the ground within very challenging timescales. They are now running the project very successfully, and raising funds to continue it. Tracey and Tammy also informally support many of the young people in their area and manage a network of parent volunteers. The programme has strong support from the young people, with 21 regular members and over 90% attendance.

### **Ruby Brown**

Ruby has lived in Henrietta House for over 20 years, where she has always been an active member of her community. She is involved in the Residents' Association and was on the Board of the Seven Sisters New Deal for Communities (NDC) from its inception in 2001. As well as championing causes, Ruby is always willing to help those in need, for example by visiting the local sheltered housing scheme.

### **Angie Buzzacott**

Angie is active in virtually all the Homes for Haringey central panels and groups and she is a dedicated and generous participant. She is currently Chair of Tenancy and Estate Management Panel (TEMP). As part of the training sub group, she is passionate about getting Homes for Haringey training rolled out to residents. She has also been very active on the Rewarding Resident Volunteers Project Group. Angie also makes herself available to residents in her community to help with many and varied problems, from helping to gain access to a property where the resident was in difficulty to attempting to stop young adults from fighting.

## **Margaret Clarke**

Margaret has been managing the Sandbunker Youth Club on the Sandlings Estate for the last seven years. Margaret's outlook is reflected in the Club's welcoming and supportive atmosphere for all the local young people. The Sandbunker provides a wide range of activities and learning opportunities, with dance and drama being particularly popular. The Club also seeks to break down barriers between young people, the youth offending team and the police. Two members of the Youth Club were elected to the UK Youth Parliament! Margaret has helped to make the Sandlings a safer and friendlier place to live, for young and old alike.

## **Yvonne Dunwell and Maxine Williams**

Yvonne and Maxine have worked very hard over the last 18 months to develop the Broadwater Farm Residents' Association. They worked with the RA Committee to devise a new constitution and implemented skills training. They also raised money to improve the Association's premises.

## **Olukayode Fashola**

Olukayode is an active member of the Coldfall Residents' Association and participates in various Homes for Haringey forums, especially the training sub group. He is passionate about working with young people and was instrumental in drawing attention to the lack of facilities for young children in the Coldfall Area and applying for funds for a new play area.

## **Monica Agyeman Kobia**

Monica is active in various local community organisations including Age Concern and the local SENSE shop. Over the years she has helped many local people. Whether it's looking after children, or helping older people with their shopping, Monica is always willing to help if it's needed.

## **Hortense Kolade**

Hortense is an estate monitor at Northumberland Park and an advocate. She is an active member of the advocate group, and attends resident training. She returns her monthly monitoring sheet, and is supportive of the Estate Services Manager when changes need to be made. Hortense also encourages more tenants to be involved.

## **Eustace McKnight**

Eustace has been a voluntary youth worker at the Sandlbunker Youth Club on the Sandlings Estate for over seven years. Eustace has a great affinity for young people, and communicates well with them. Now coming up to retirement age, he provides an all too rare opportunity for young people to interact with an older man, someone who has earned their respect and who provides an excellent role model.

## **Caroline Mottram**

In her role as advocate at Mountview Court, Caroline has been extremely proactive and effective. She has been instrumental in advancing the provision of 8 kitchen renewals for tenants; and decorating for elderly and disabled tenants. She was very active in lobbying for an entry phone system and involved in all stages of the programme, including liaison with contractors. She also regularly rings the Council to help non-English speaking residents. Caroline works very effectively with her Tenancy Management Officer and provides an invaluable link with residents.

## **Heather Murphy**

Heather has provided care for an elderly disabled neighbour for seven years, at all times of the day and night, when nobody else was there to help. This has involved cooking, cleaning, personal care and calling for emergency help as needed.

## **Gwenda Owens**

Gwenda is Tenant Representative from Campbell Court to the Association of Tenant Representatives (ATR), which represents the sheltered housing schemes borough wide. At Campbell Court, Gwenda has been very active indeed – she organises Bingo and various games 4 evenings a week. She is also organising a garden party, a barbecue, a Christmas party, and other events, despite being disabled. She is also a very active secretary of the ATR, principally involved in ensuring it runs smoothly and that the views of sheltered housing residents are heard. Gwenda is always willing to help and advise, whether it is supporting other members of the ATR executive, or her neighbours. She is liked and respected by many people at all tiers of Homes for Haringey and is 76 years young.

## **Mrs. Perlman**

Mrs. Perlman is an estate monitor at Northumberland Park. She always attends estate inspections, returns her monthly monitoring sheet and attends

the Tenancy and Estate Management Panel (TEMP). She treats her Estate Services Officer with respect and is a pleasure to work with.

### **Mrs. Phylis**

Mrs. Phylis is an estate inspector at Northumberland Park. She attends estate inspections, is helpful to the Estate Services Officers and treats them with respect. She keeps other residents informed about what is happening in her area.

### **David and Kay Singh**

David and Kay have been active members of the Broadwater Farm Residents' Association for many years. David has been treasurer at various times. Kay is a lynchpin of the Elder's Club, organising the lunch club and social groups; and keeping in touch with vulnerable elderly people. David has also been active with Help the Aged. Both David and Kay are both active participants in Homes for Haringey and its resident involvement structures including the Tenancy and Estate Management Panel (TEMP); the Repairs Panel and the Residents' Consultative Forum.

### **Bob and Maureen Towerzey**

The Towerzeys have shown exceptional ongoing commitment to their estate, the young people on the estate and the surrounding area. For the last ten years or more, the Towerzeys have been involved in all matters concerning the Sandlings Estate. Currently Maureen is Chair of both the Sandlings Residents' Association and the Sandbunker Community Centre. She also played a major role in setting up the Youth Club. The Towerzeys are also very active in various Homes for Haringey participation forums. They are always willing to help their neighbours and are often called upon! Their work for the Sandlings area is not only tireless, but done with a very willing heart.

### **Edgecot Grove Residents' Association**

The Edgecot Grove Committee is working hard to represent the interests of all sections of their community. They get minutes translated into relevant languages and book interpreters when required. Their support for young people has been particularly strong; they have recently set up a film club for young people and supported the installation of a multi-use games area (MUGA) on the estate. They have agreed to purchase football equipment and a TV for young people and have young people's issues as a standing item on their agenda. Despite some setbacks which have left the Committee reduced in size, the remaining members have worked hard to

maintain and develop the Association. They have also been successful in obtaining funding to refurbish their meeting room.

### **Ferry Lane Action Group (FLAG)**

FLAG is a very active and successful residents' group. Their initiatives include: promoting recycling and lobbying for more facilities; translating the newsletter into Polish, Turkish and Somali; "greening" of the estate through planting flowers and replacing trees; and organizing a boxing club for young people. They have successfully lobbied for street lighting to be replaced, and work is due to start in April. Their regular newsletter keeps everyone up to date, and their annual trip to the seaside is very popular.

### **Milton, Willow and West Green Residents' Association**

This group, and especially the Chair, Pauline Lijertwood, has worked closely with Council officers and the ward Councillor to rebuild the Residents' Association and make it a real and effective voice for residents. Their successful projects have included: lobbying for improved lighting; organizing community projects such as a fitness club for older residents and an exercise class; and organizing outings in the summer. They work closely with the Safer Neighbourhoods Panel, of which Pauline is also Chair, and work to include young people on the estate.

### **The Sandlings Residents' Association**

This is a long established group with a deep sense of community spirit and a real love for the Sandlings and its residents. The Residents' Association committee members are prepared to put themselves out in order for local communities to enjoy activities at the Centre. They are also prepared to speak out on behalf of local residents, even when it may be a bit controversial. They are a strong group and they contribute to creating a cohesive community.

### **Tynemouth Area Residents' Association**

The Tynemouth Association is open to all residents in the area, not only those in properties managed by Homes for Haringey. When one of their members, a council tenant, lost his wife, they were very supportive. Besides offering sympathy and fellowship, they worked with the local church to organise and cater for the reception following the funeral. They have shown that they really take support for local residents to heart.