

Urgent Gas Safety Checks



www.homesforharingey.org

Homes for Haringey

Kontrollet Urgjente të Sigurisë së Gazit

فحص سلامة الغاز المستعجلة

Επείγοντες έλεγχοι ασφάλειας γκαζιού

Kontrolên Acil ên Ewlekarîya Gazê

Baadhista Deg Dega ah ee Amaanka Gaaska

Acil Gaz Emniyeti Kontrolü



What is a Gas Safety Check?

The Gas Safety Check is a free yearly safety check to make sure any gas equipment in your home provided by Homes for Haringey or Haringey Council is working properly.

Even if you do not think you have gas equipment in your home there may be hidden pipes and other equipment which needs to be checked.

The Gas Safety Check is carried out by specially qualified engineers who are on the Gas Safe register. The Gas Safe register has replaced Corgi from April 1st 2009 and will be the official stamp for gas safety.



When a Gas Safety Check is completed we receive a certificate. This tells us the equipment in your home is safe or what work is needed to make sure the equipment is safe.

The certificate, called a LGSR, is only valid for one year and

we need to carry out a check every year.

Why do we offer a free Gas Safety Check?

We offer you this service because:

- ◆ Gas can be dangerous. Regular safety checks are the best way to reduce any risks
- ◆ A basic yearly Gas Safety Check is required by law. We have a duty to make sure all of your gas appliances are checked every year by properly qualified gas engineers.

Do you need to do anything?

When your home needs a Gas Safety Check you will receive a letter with an appointment for the check to be carried out.

You need to:

- ◆ Keep the appointment in the letter sent to you by your gas contractor
- ◆ If you cannot keep the appointment please contact your gas contractor on the number below immediately to arrange a convenient time.

Can gas equipment be dangerous?

Gas can cause explosions and poison people through carbon monoxide. If gas appliances and equipment are not properly maintained

there is a risk of an explosion or poisoning.

Carbon monoxide poisoning – the facts:

- ◆ 50 people are killed in the UK every year through carbon monoxide poisoning caused by poorly maintained gas appliances
- ◆ Carbon monoxide has no smell or taste and the first symptoms of poisoning can easily be confused with other common illnesses. It can kill in hours.

Danger signs to look out for:

- ◆ Soot or staining marks on or around the appliance
- ◆ A lazy yellow/orange flame

Your area	Gas company	Telephone number
Broadwater Farm, Hornsey, Wood Green and South Tottenham	Oakray	020 8363 0800
North Tottenham and Supported Housing	Kinetics Group	020 8251 3094

Opening hours Monday to Friday 8am – 6pm.

- ◆ A higher level of condensation than normal in the room where the appliance is installed
- ◆ Anyone in your household experiencing headaches, sleepiness, feeling sick or pains in the chest when using a gas appliance.

If you see any of these signs, turn off the appliance straight away and call the gas contractor for your area (please see the section “Do you need to do anything?”).

Homes for Haringey is required by law to carry out a Gas Safety Check

Homes for Haringey’s responsibilities:

We will ensure:


- ◆ Gas appliances, fittings and flues installed by Homes for Haringey or Haringey Council are kept in a safe condition
- ◆ All installations, safety checks and annual gas servicing are carried out by a Gas Safe registered engineer
- ◆ A gas service is carried out on each appliance/flue in your home every year
- ◆ A record is kept of each Gas Safety Check and you are given a copy.

Your duties:

- ◆ You must help us by letting the gas engineer into your home, it is in your tenancy agreement
- ◆ If you want to replace a gas appliance, always seek permission from your Tenancy Management Officers. They can arrange for the safe removal of any gas appliance owned (or installed) by Homes for Haringey.

You can get in touch with your Tenancy Management Officers via this free phone number:

0800 195 3404



What will happen if you refuse to allow us access to carry out a Gas Safety Check?

If you do not allow us access to carry out a Gas Safety Check we will take you to court. In recent cases tenants had to pay over £500 in court costs for not allowing an engineer in to do the checks. *Don't end up in court.*

Gas safety checks ensure the safety of you and your family. It is in your best interest to allow us access to carry out the check.

If you refuse to allow us to carry out a Gas Safety Check you are breaking the terms of your tenancy and putting yourself, your family and your neighbours at risk.

Does Homes for Haringey provide Gas Safety Checks for leaseholders?

Not at the moment. Leaseholders are advised to arrange their own gas services or repairs with a Gas Safe registered contractor.

For further information on gas safety:

Write to:

**Gas Servicing Team
Homes for Haringey
6th Floor, River Park House
225 High Road
London
N22 8HQ**

Or visit the Homes for Haringey website:

www.homesforharingey.org

Translation and interpreting services

This leaflet contains very important information about gas safety checks and your home. If you would like a copy in your own language please tick the box and send to the freepost address below.

Albanian

Kjo fletushkë përmban informata shumë të rëndësishme mbi kontrollet e sigurisë së gazit dhe shtëpinë tuaj. Nëse e doni një kopje në gjuhën tuaj, ju lutem shënjoni kutinë dhe dërgojeni tek adresa e mëposhtme me postim falas.

Arabic

تحتوي ورقة الإعلان هذه على معلومات مهمة جداً حول فحص سلامة الغاز وبيوتك. إذا كنت تود نسخة في لغتك الخاصة رجاء أشتب في المربع ثم أرسل إلى عنوان على البريد المجاني في الأسفل. freepost

Greek

Το φυλλάδιο αυτό περιέχει πολύ σημαντικές πληροφορίες για τους ελέγχους ασφαλείας φυσικού αερίου (γκαζιού) και το σπίτι σας. Αν θέλετε ένα αντίτυπο στη δική σας γλώσσα, παρακαλούμε σημειώστε το τετράγωνο και στείλτε το έντυπο στην πιο κάτω διεύθυνση χωρίς ταχυδρομικά.

Kurdish

Di vê belavokê de li ser kontrolên ewlekarîya gazê û mala we heye agahîya pir girîng. Heke hun kopîyeke wê bi zimanê xwe dixwazin, ji kerema xwe qutîkê îparet bikin û ji navnîpana bêpere ya jêrîn re bîpînin.

Somali

Warqadan waxaa ku qoran macluumaad muhiim ah oo ku saabsan sida loo eego nabadgaliyada gaaska gurigaaga. Haddii aad jeceshahay in lagu soo diro asaga oo ku qoran afkaaga hooyo, fadlan calaamadee sanduuqa, buuxina foomka kadibna ku soo dir cinwwaanka hoos ku xusan.

Turkish

Bu broşürde gaz güvenlik kontrolleri ve evinizle ilgili çok önemli bilgiler bulunmaktadır. Broşürü kendi dilinizde isterseniz lütfen kutuyu işaretleyip ücretsiz olarak aşağıdaki 'freepost' adresine gönderin.

Please tell us if you would like a copy of this leaflet in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

In large print

On CD-ROM

On audio tape

In Braille

In another language

Which language? _____



Name: _____

Address: _____

Telephone: _____

Email: _____

Homes for Haringey offers this translating and interpreting service to Haringey residents. We can translate this document into one language per resident ONLY.

Please return to: **Freepost RLXS-XZGT-UGRJ**
Haringey Council, Translation and Interpretation
Services, 8th Floor, River Park House,
225 High Road, London N22 8HQ



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