

Rent Accounts Team  
Freepost RRBE-JGLA-ATLY  
Homes for Haringey  
13-27 Station Road  
LONDON  
N22 6UW

This leaflet explains that we will pay you £10 when you start to pay rent directly from a bank account. For a copy in your own language, fill in the form and return to the address below.

**Albanian**

Kjo fletushkë ju sqaron që ne do t'ju paguajmë £10 kur të filloni të paguani qiranë direkt nga një konto bankare. Për një kopje në gjuhën tuaj, plotësoni formularin dhe kthejeni në adresën e mëposhtme.

**Bengali**

এই নীফলেটে ব্যাখ্যা করা আছে যে যখন আপনি আপনার ব্যাংক একাউন্ট থেকে সরাসরি ভাড়া দিতে শুরু করবেন তখন আমরা আপনাকে £10 পাউন্ড দিবে। এর কপি আপনার নিজের ভাষায় পেতে চাইলে, এই ফর্মটা ভর্তি করুন আর নিজের ঠিকানায় ফেরত পাঠান।

**French**

Ce dépliant explique que nous allons vous payer £10 lorsque vous commencez à directement payer le loyer de votre compte en banque. Pour en obtenir un exemplaire dans votre langue, complétez le formulaire et rendez-le à l'adresse ci-dessous.

**Kurdish**

Dema ku hun dest bi dayina kirê yekser ji hesabekî bankê bikin, em ê £10an bidin we; ev belavok vê mijarê îzeh dike. Ji bo kopîyeke bi zimanê we, formê tije bikin û ji navnîşana jêrîn re bişînin.


**Somali**

Warqaddani waxay kuu sheegaysaa inaanu ku siin doonno £10 marka aad bilawdo inaad kiradaada toos uga bixiso xisaabtaada bangiga. Haddii aad rabto koobbi luqaddaada ku qoran, buugi foomka kuna soo celi cinwaanka hoose

**Turkish**

Bu broşür kiranızı doğrudan bir banka hesabından ödemeye başladığınız zaman size £10 ödeyeceğimizi açıklıyor. Kendi dilinizde bir kopyası için formu doldurup aşağıda verilen adres gönderiniz.

Please tell us if you would like a copy of this leaflet in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.


- In large print  On CD-ROM  On audio tape  In Braille    
 In another language  Which language? \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Please return to: **Freepost RLXS-XZGT-UGRJ Haringey Council, Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ**

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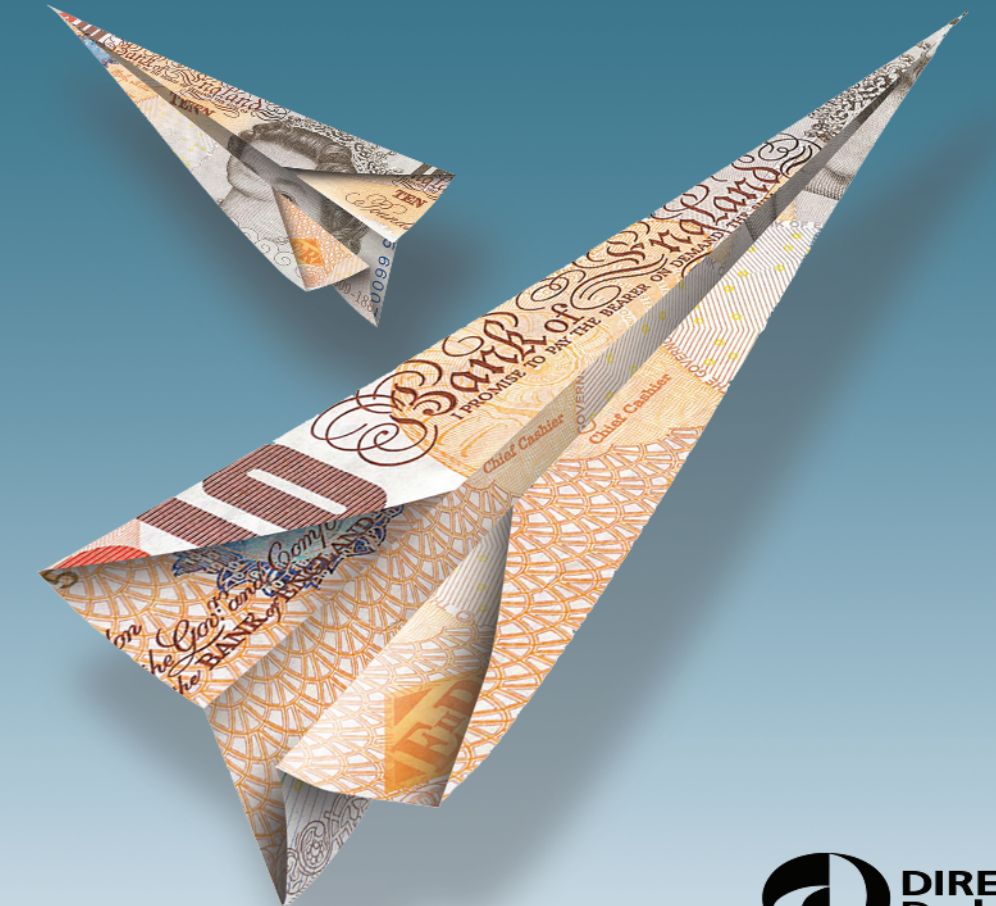
# £10 giveaway!

## When you pay your rent the easy way

[www.homesforharingey.org](http://www.homesforharingey.org)



Homes for Haringey



## What is Direct Debit?

An automatic way of paying bills direct from your bank or building society account.

## How does it work for paying rent?

You complete a form telling your bank or building society to make direct payments to Homes for Haringey for your rent when it is due.

You then return the form to the Homes for Haringey Rent Accounts Team, who pass it on to your bank or building society. The bank or building society then debits your account each month as they have been instructed.

## £10 thank you payment when you set up a Direct Debit:

- We will make a one off payment of £10 to your rent account as a thank you,

when you start to pay your rent in this way.

- You will need to fill in one form for each account you hold. You will receive a thank you payment of £10 for each account you set up to pay with Direct Debit.

## What are the advantages of paying your rent by Direct Debit?

- You don't have to remember to pay your rent, the Direct Debit is collected automatically every month.
- Saves you making a special journey to a Homes for Haringey or Haringey Council office to pay your rent.
- Gives you the peace of mind of knowing your rent is paid on time, even if you are ill or on holiday.
- Costs Homes for Haringey less to collect rents, so it

helps to keep rents down in the future and means we have more money to spend on services.

- If you have any arrears a Direct Debit can help you repay them in easy to manage instalments.

## Is Direct Debit safe?

Direct Debiting was designed by banks to keep customers fully protected. Only approved organisations are allowed to operate Direct Debiting. The only payments that can be made from your account are those which you have instructed your bank or building society to make. All Direct Debits and organisations operating Direct Debits are covered by the Direct Debit guarantee designed to protect the customer (see "The Direct Debit Guarantee" section).

A Direct Debit costs nothing to set up and can be cancelled simply by writing to your building society or bank.

## The Direct Debit guarantee

- This guarantee is offered by all banks and building societies that take part in the Direct Debit scheme. The efficiency and security of the scheme is monitored and protected by your own bank or building society.
- If the amount to be paid or the payments dates change, Homes for Haringey will notify you at least 10 days in advance of your account being debited or as otherwise agreed.
- If an error is made by Homes for Haringey, or your bank or building society, you are guaranteed a full and immediate refund from the amount paid.
- You can cancel a Direct Debit at any time by writing to your bank or building society. Please also send a copy of your letter to Homes for Haringey.



Please detach here, fold down and use gummed strip to seal.

### DIRECT DEBIT MANDATE

Please fill in this form, detach from the leaflet, fold, seal and post.



Tick choice of payment date:

1st of month  15th of month

Name:.....Rent account reference no:.....

Address:.....

To: The Manager

Name of bank or building society:  
 Address:  
 Postcode:

Names of bank or building society holders

Bank or building society account no.

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Branch sort code

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Instruction to your bank or building society

Please pay Homes for Haringey Council Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Haringey for Haringey and, if so, details will be passed electronically to my bank or building society.

Your signature  Date

Banks or building societies may not accept Direct Debit instructions for some types of account.

Originator's identification no.

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